

## 01. LOG INTO GO.UNCG.EDU/TRAC

- Use your UNCG account information.
- If prompted, be sure to confirm your details (such as cellphone, pronouns, and preferred name)

#### 02. SELECT COURSE & REASON IN THE "SEARCH" WIDGET

If your class isn't listed, email TracSysAdmin@uncg.edu for help!

#### 🗄 Search for an Appointment

Select a Course: Choose a subject.

Select a type of support:

- Academic Coaching: academic skills and success planning.
- Tutoring: Content practice, Q&A, review.
- Writing Center: Consulting on any written work.
- · Speaking Center: Consulting on verbal communication tasks.

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Choose a service / reason...

# **03. REVIEW DETAILS AND SELECT A TIMESLOT**

840s-910s	Thu Jun 20 Group Online 🙃 0 / 3	i Alex
AAC Academic Coaching		online
920s-950s	Thu Jun 20 Group Online 🗇 0 / 3	Alex
AAC Academic Coaching		online
	Load more for Fri, Jun 21 2024	

- Use the date field to filter for a specific date.
- Select [...] button to narrow by type.
- Click a specific tile to see session details.
- Use "Appointment Request" button to notify us if no times work for you.

NOTE: BLUE drop-in sessions cannot be reserved-you just show up at the date/time/location indicated.

And

Search.

### **04. BOOK YOUR APPOINTMENT**

On the Appointment Details screen, be sure to:

- Review and select any options shown for that session.
  - (for example, online vs. in-person, recurring session, etc.).
- If prompted, agree to the center's attendance policy.
- Click "confirm" to lock in your appointment.

Need to cancel? Load your TracCloud dashboard, navigate to the session date on the calendar widget, click the grey 'x' then click "OK"

# CONFIRM

NOTE: Once booked, you will receive an email from uncg@traccloud.com with all the session details.

NEED HELP? Email TracSysAdmin@uncg.edu or check out go.uncg.edu/trac\_info for our FAQ